

Vocantas Appoints Robert Fryer to Vice President of Products and Delivery

OTTAWA, ON, AUGUST 27, 2019 – <u>Vocantas</u> the leader in multimodal communication, is pleased to announce the promotion of <u>Rob Fryer</u> to Vice President of Products and Delivery effective on August 12, 2019. He will have primary responsibility for the development and deployment of Vocantas' IVR and SaaS solutions to our international and domestic markets.

Fryer joined the Vocantas team in 2014 as the Director of Solution Delivery, bringing 20 years of extensive management and product development expertise to the team. He has a consistent track record of success and leadership in the telecommunications and enterprise software development fields.

"Rob has continuously demonstrated dedication and commitment to the organization since joining in 2014," said Gary Hannah, CEO of Vocantas. "He has been a key part of our success, and we are thrilled to promote him to the critical role of Vice President of Products and Delivery."

Fryer has proven success in managing cross-functional and multi-site teams at Fortune 500 organizations including Avaya and Nortel. He has also managed teams with direct responsibility for developing large-scale SIP and VOIP-based Unified communications and overseen the integration of varied management applications to provide a single solution.

Rob holds a Bachelor of Mathematics in Computers Science from the University of Waterloo.

About Vocantas Inc.

Vocantas is a knowledge rich company that has deploys leading multimodal communications solutions in the Health Care, Manufacturing, Retail and Services sectors for 15 years. Solutions include interactive text, voice, mobile and email to provide more efficient and highly scalable outreach capabilities. Vocantas solutions help organizations with complex scheduling environments and demanding communication requirements. Vocantas significantly improves outreach and engagement while reducing operating costs.

Media Queries

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