



FOR IMMEDIATE RELEASE

Vocantas' CallAssure CDM™ and 4S DAWN Software sign agreement to increase patient safety

Two firms link up to meet the urgent needs of patients with chronic disease

OTTAWA, ON, CANADA - May 3, 2006 - Vocantas Inc., experts in Speech-Enabled Interactive Voice Response Systems (IVRS) and Automating Business Processes for the healthcare industry, today announced that they have signed a letter of intent with 4S Dawn Software (Division of 4S Information Systems of England) to develop and market an integrated solution. Through this agreement, announced at the 2006 Society of Hospital Medicine Annual Meeting in Washington DC, both firms work to integrate their respective solution with the goal of increasing effectiveness in the area of Chronic Disease Management.

Many patients using medication such as Warfarin can benefit from this new solution. Doctor Marc Rodger, Head of the Thrombosis Program at the Ottawa Hospital, Scientist/Associate Professor with the Ottawa Health Research Institute and the University of Ottawa stated "Warfarin is a commonly used blood thinner (over 250,000 patients on Warfarin in Canada alone). Warfarin is used to treat vein blood clots and prevent strokes in patients with irregular heart rhythm. Warfarin requires regular blood testing to ensure that the blood is not too thin (causing bleeding) or thick (not protecting against blood clots). This leads to many logistical challenges in ensuring timely communication of lab results to health care providers for dosing changes and timely and accurate communication of dosing changes to patients.

DAWN, a computerized Warfarin dosing system, has been shown in very well conducted studies to be superior at dosing Warfarin than health care providers. With CallAssure CDM providing automated reminder messages for patients to go for blood testing and automated dosing instruction messages, safety and efficiency of Warfarin monitoring will undoubtedly improve."

Syd Stewart of 4S DAWN Software points out that "CallAssure integrated with Dawn AC greatly enhances the productivity offered to our mutual users. It also improves the effectiveness of tracking patients."

"We are thrilled to be working on such a key project where not only do we see how technology can be a major enhancement to our healthcare industry" stated Gary Hannah, CEO of Vocantas. "However, we also see real life results in improving patient safety while allowing healthcare workers to focus on critical issues".

About Vocantas

Vocantas is a developer of interactive voice response systems (IVRS) that use advanced computer telephony and speech technology to provide its customers with cost-effective customer outreach solutions. The company's easy-to-use, turn-key solutions



offer customizable core features and optional enhancements that integrate seamlessly with existing systems. Its products have particular application in the healthcare, education, utilities and customer service environments where they have been proven to increase efficiencies while minimizing operational costs. For more information, please visit www.vocantas.com.

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